How to get more people onboard with Pharo ?

Applying Large Language Models (LLM) as support for the onboarding of new developers.

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The Typical New User Experience: How do I do this?





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The Typical New User Experience: Using documentation



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ESUG 2024 The Typical New User Experience: Asking experts







The New User Experience: Large Language Models (LLM)





New User Experience using Large Language Models (LLM)



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New User Experience using Large Language Models (LLM)

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User



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New User Experience using Large Language Models (LLM)







User







<u>Problem #1</u>: LLMs have a limited knowledge with cutoff date for learning

<u>Problem #2</u>: Internal business rules are unknown to foundational LLMs. Solution #1: Finetune the model with business rules and knowledge.

- <u>Advantage</u>: high initial costs, **lower** inference costs
- <u>Disadvantage</u>: expensive and difficult process which can still cause hallucinations when answering questions.

<u>Solution #2</u>: Retrieval-Augmented Generation (RAG)

- Provide both the relevant business rules and the initial question to the user
- <u>Advantage</u>: **Documentation is all you need**.
- <u>Disadvantage</u>: **Higher inference costs** due to bigger context size.









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Retrieval Augmented Generation (RAG)



Returning the answer with the sources





Returning the answer with the sources







ESUG 2024 Preparing the data source

Collect Pharo Clean and parse each Segment document and embed them documentation document Pharo-wiki Pharo by Example $\langle \rangle$ <u>ر</u> <u>رج</u>مہ Roassal PDF <u>ر جم</u> Documentation Associate a N-Extracts the data as a dimension vector to the readable text semantic value of each document







Tooling & Evaluation



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- Set out to create the initial tooling in Python
- Identify and process a set of <u>Pharo documentation</u>:
 - https://github.com/pharo-opendocumentation/pharo-wiki.git
 - https://github.com/SquareBracketAssociates/PharoByE xample9
 - <u>https://github.com/SquareBracketAssociates/Learning</u> <u>OOPWithPharo</u>
 - https://github.com/SquareBracketAssociates/BuildingA pplicationWithSpec2
 - https://github.com/pharographics/RoassalDocumentation.git



Returning the answer with the sources



Onboarding tool demo



ESUG 2024 Evaluation protocol

- <u>Objective</u>: Compare the <u>LLM's</u> ability to answer Pharorelated questions with a <u>RAG-enabled LLM</u>
 - Generate a set of textbook questions (21 questions)
 - Extract a set of questions from Discord and Stack Overflow (19 questions)
- Manual evaluation of each answer on a scale of 0 to 3
 - 0 : terrible
 - 1 : not ok
 - 2:ok
 - 3:perfect



Compare Naïve and RAG results





ESUG 2024 Initial Results

- Textbook questions (21 questions):
 - When asking basic questions that exists in the documentation, the <u>RAG technique gives near perfect</u> <u>answer</u>
- Stack Overflow questions (19 questions):
 - Initial results are closer
 - There is a <u>shift towards higher answer quality</u>

Results from Textbook Questions



Results from Stack Overflow Questions



Berger Levrault

Conclusion & Perspectives



ESUG 2024 Conclusion

- Textbook-based results are extremely positive
- Stack Overflow-based results shows a lack of significant impact for a RAG-based onboarding LLM.
- Why? What happened?
 - Answers where the RAG-based technique was better, the documents provided with the questions did contain an element of the answer needed
 - Answers where the RAG-based technique was **not** better. the documents provided with the question did not contain any elements of the answer required.
- What could this mean?
 - Not enough documents to answer some of these questions
 - the question is too complex to answer with a simple request

When a path is not specified, where are files saved by default in Pharo?

Asked 3 years, 5 months ago Modified 3 years, 5 months ago Viewed 209 times

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I'm currently learning Pharo through the <u>Pharo MOOC</u> , and in the lecture "3.8 Stream Overview", we are presented the following example of a stream operation used to create files:					Featured on M	
s str str	tream eam r eam r	n := 'hello nextPutAll close.	txt' asFileReference writeStream. L: 'Hello Pharo!'.			Ve spent a equests — pcoming nd across
I executed this code snippet in playground, then I looked the folder where I installed Pharo, under -/src/pharolauncher in Ubuntu 20.04, to check if the file was created, but it was nowhere in the folder or its subfolders.				la v Relate	he [lib] ta /hat make ogged-in	
file	save	smalltalk	pharo		4	Monticel Filetree in
Share	Edit	Follow		asked Jan 31, 2021 at 18:59	2	How to r workspace

How to use computers mic as Sound Input in Pharo

Asked 4 years, 11 months ago Modified 4 years, 5 months ago Viewed 90 times

		It is possible to use a file as InputSound (for example if you want to play a music).					
	4	But, I do not find a way to use the mic of my computer as an input st	i my computer as an input stream sound in Pharo.				
		Any ideas?					
		audio pharo					
t	Ð						
		Share Edit Follow	asked Jul 10, 2019 at 12:57 Benoit Verhaeghe 658 • 1 • 8 • 22				



ESUG 2024 Perspectives

- Increase the amount of <u>documentation</u> we parse.
- Include other data sources (e.g., moose models, Pharo code).
 - Allows use to ask questions about a specific code base (e.g., what is the super class of ...)
- Use agent-based programming to iterate over more <u>complex questions</u>.
- <u>User experimentation</u> (launching experimentation within the company so that our users can try the tool -> collect Q&A with evaluation)







onboarding.pharo.research-bl.com

Thank you for your attention.

Any Questions?

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