



# Powerful communities

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Expectations

Patterns and anti patterns

What can we expect?

A lot!

Look at Seaside,  
wikipedia

A collection of lit candles in various containers, including two red glass holders and several tealight candles, set against a dark background. The candles are arranged in a scattered pattern, with some in the foreground and others in the background. The light from the candles creates a warm, glowing effect against the dark background.

Sharing is positive energy

Participating is rewarding  
and fun

When is the last time you  
*freely* learn something for  
free?



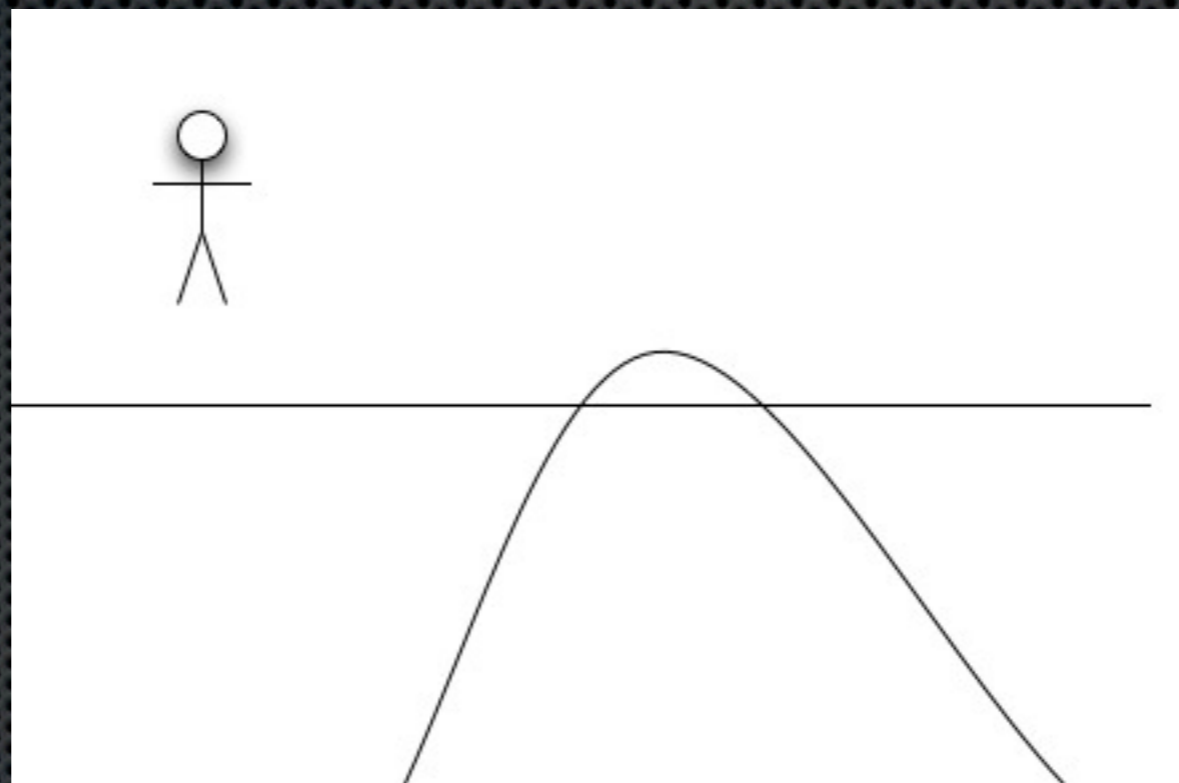
Some observations

# Communication is key

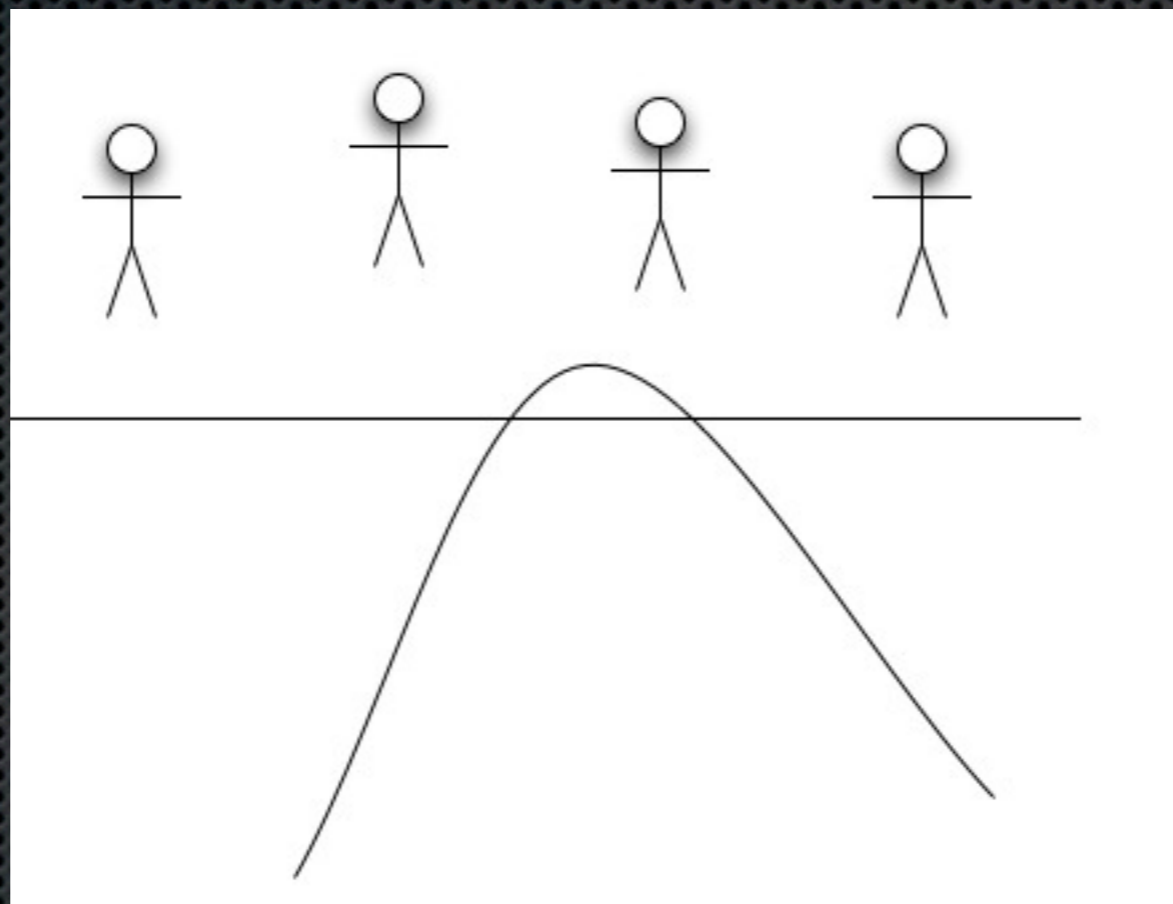
Be transparent

No private emails

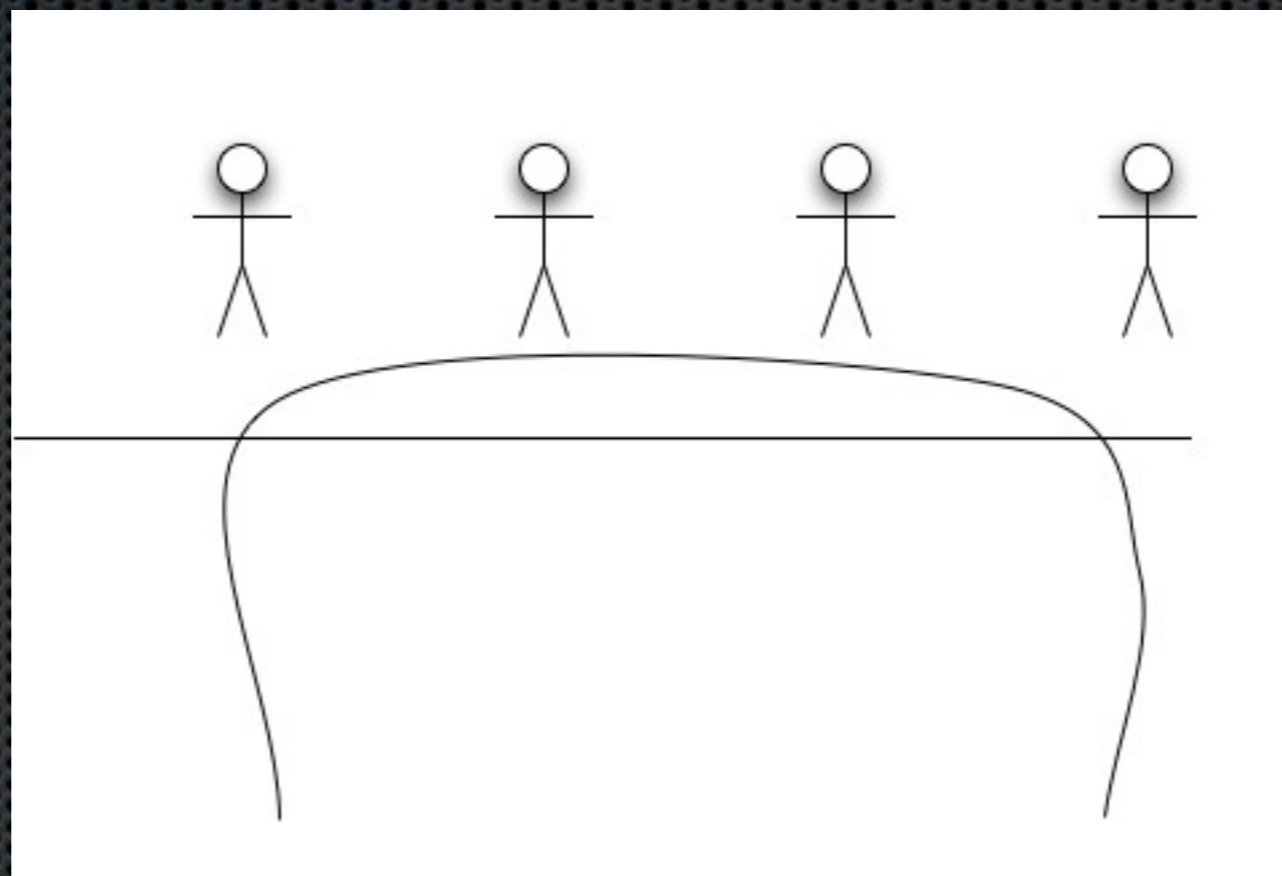
# Really alone?



# More



A lot more



# Feature X does not work

You turn around during weeks

You ramble...

But may be this is just that feature X is not the way you think it is

# Solution: Communicate

Ask/report nicely

May be this is real problem?

May be you were wrong?

But ask/report and you will know

Mails



Mailing-lists auto saturate

Too many mails kills  
communication

Write **short** mails

Don't break a thread!

One thread one topic

Is that mail any “useful”?

fun is allowed :)

Try to answer to the point  
and not aside :)

There is no such a thing as  
“I want that”, “the maintainer  
of that package should do  
that”

# Report a bug

which system

which version

can we reproduce it

get a unit test

# Companies!?

If you rely on a software system how do you expect it to magically get better?



# Wishful thinking or acting

Participate to bounty

Participate by giving some of your time

# Most of the fixes are trivial

85% of bugs are trivial

Focus on them!

Don't keep your fixes on  
your harddisc!

Join this is fun!